Privacy Policy - KnowCode

Effective Date: 05/07/2024

KnowCode, a unit of DigitalSquad LLC ("we," "our," or "us"), is committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our website, services, and applications (collectively, the "Services"). Please read this policy carefully to understand our practices regarding your personal information.

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1. Information We Collect

1.1 Information You Provide to Us

We collect personal information that you provide directly to us, including but not limited to:

- Name
- Email address
- Phone number
- Billing and shipping address
- Payment information
- Company details (if applicable)
- Content of messages or inquiries you send to us

1.2 Information We Collect Automatically

When you use our Services, we may automatically collect information about your device and usage, including:

- IP address
- Browser type and version
- Operating system
- Access times
- Pages viewed and links clicked
- Referring website

1.3 Cookies and Tracking Technologies

We use cookies, web beacons, and similar tracking technologies to enhance your experience, analyze site usage, and deliver targeted advertising. You can control cookie preferences through your browser settings.

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2. How We Use Your Information

We use the collected information for the following purposes:

- To provide, operate, and improve our Services
- To communicate with you regarding inquiries, support, and updates
- To process transactions and fulfill orders
- To personalize your experience and deliver tailored content
- To comply with legal obligations and protect our rights
- To prevent fraud, unauthorized activities, or other illegal conduct

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3. How We Share Your Information

3.1 With Service Providers

No mobile or data information will be shared with third parties/affiliates for marketing/promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

3.2 With Business Partners

We may share information with business partners to offer co-branded services or other integrated offerings.

3.3 For Legal Reasons

We may disclose your information if required by law or if we believe it is necessary to:

- Comply with legal obligations
- Protect our rights or the safety of others
- Investigate fraud or security issues

3.4 Business Transfers

In the event of a merger, acquisition, or sale of assets, your information may be transferred to the new ownership entity.

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4. Data Retention

We retain your information for as long as necessary to fulfill the purposes outlined in this policy or as required by law. Once your information is no longer needed, we securely delete or anonymize it.

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5. Your Rights and Choices

5.1 Access and Correction

You have the right to access and correct your personal information. Contact us at [email] to make a request.

5.2 Opt-Out of Marketing Communications

You can opt-out of receiving marketing emails by clicking the "unsubscribe" link in any email or contacting us directly.

5.3 Cookies and Tracking Technologies

You can manage your cookie preferences through your browser settings. Note that disabling cookies may impact the functionality of our Services.

5.4 Data Portability and Deletion

You can request a copy of your data or its deletion by contacting us at [email]. Please note that certain information may need to be retained for legal or operational purposes.

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6. Security of Your Information

We implement appropriate technical and organizational measures to protect your information from unauthorized access, loss, misuse, or alteration. Despite our efforts, no method of transmission over the internet or electronic storage is 100% secure.

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7. Third-Party Links and Services

No mobile or data information will be shared with third parties/affiliates for marketing/promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

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8. Children's Privacy

Our Services are not directed at individuals under the age of 13. We do not knowingly collect personal information from children. If we become aware that we have collected information from a child, we will delete it immediately.

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9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or legal requirements. We will notify you of significant changes by posting the updated policy on our website and updating the "Effective Date" at the top of this page.

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10. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

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Stone Mountain, GA - 30083
Phone: (404) 984-2226
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